Report on **STUDENT SATISFACTION SURVEY**
2023-24

INTERNAL QUALITY ASSURANCE CELL (IQAC)

Sri Chandrasekharendra Saraswathi Viswa Mahavidyalaya

Deemed to be University u/s 3 of UGC Act 1956 | Accredited by NAAC with 'A' grade

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REPORT ON STUDENT SATISFACTION SURVEY 2023-24

The Student Satisfaction Survey (SSS) was conducted by the IQAC of SCSVMV University for the academic year 2023-24 to assess the student's overall satisfaction with various aspects of the academic experience. The survey aimed to gather insights into the effectiveness of teaching methods, infrastructure, academic support, and other facets of university life.

The survey was distributed across multiple departments through Google Form **(URL: https://forms.gle/aaUQbt6h3jBvuwRZ9)**, capturing responses from students enrolled in various undergraduate and postgraduate programs. A structured questionnaire was used to collect quantitative and qualitative data on students' experiences.

Respondent Demographics

Students from various departments and courses participated in the survey, including but not limited to:

- B.Com
- BE (ECE, Mechanical, Mechatronics, CSE)
- BAMS
- BBA
- BCA
- B.Sc (CS)
- B.Tech (IT)
- M.D.

Key Findings

Teaching-Learning Experience

- **Positive Feedback**:
    - Many students expressed satisfaction with the teaching methods, highlighting the dedication of faculty members in delivering course content effectively.
    - The integration of real-world applications in teaching and the use of examples were appreciated by students.
- **Areas for Improvement**:
    - Students suggested a slower pace of teaching to allow for note-taking and a more detailed explanation of concepts.
    - A need for more practical and hands-on learning experiences was frequently mentioned, with calls for increased industrial visits, internships, and exposure to clinical settings for medical students.

o Several students requested upgrades to the syllabus and lab equipment to better align with current industry standards and technological advancements.

Infrastructure

- **Positive Feedback**:
  - o Some students were satisfied with the current infrastructure, particularly those who had access to newer facilities.
- **Areas for Improvement**:
  - o Many respondents pointed out the need for infrastructure improvements, including the modernization of labs, better classroom amenities (e.g., smart boards, sound systems), and improved campus facilities like parking, canteens, and libraries.
  - o There were specific requests for upgraded computer systems in labs, as outdated equipment was seen as a hindrance to learning.

Communication and Interaction

- **Positive Feedback**:
  - o Students appreciated the interaction with faculty, particularly those who fostered a positive learning environment and were approachable.
- **Areas for Improvement**:
  - o Students suggested that teachers should interact more with students outside the academic context to better understand their challenges and provide guidance.
  - o There were recommendations for enhancing communication skills training and providing more opportunities for student presentations and group discussions.

Academic Support and Resources

- **Positive Feedback**:
  - o The availability of academic resources like lecture notes and the use of technology in teaching were appreciated by many students.
- **Areas for Improvement**:
  - o Some students requested more access to resources such as digital materials, extended library hours, and additional academic support sessions.
  - o The need for timely completion of syllabi and more frequent assessments was emphasized to ensure better preparation for exams.

Recommendations

Based on the survey findings, the following recommendations are proposed:

- **Enhance Practical Learning**: Increase the frequency of industrial visits, internships, and practical sessions across all departments to bridge the gap between theoretical knowledge and real-world application.
- **Infrastructure Development**: Invest in upgrading lab equipment, classroom technology, and campus facilities to provide a more conducive learning environment.
- **Faculty Development**: Provide training for faculty members to adopt more interactive and student-centric teaching methods, and encourage them to engage with students beyond the classroom.
- **Curriculum Updates**: Regularly review and update the syllabus to incorporate the latest industry trends and technologies, ensuring that students are well-prepared for the job market.
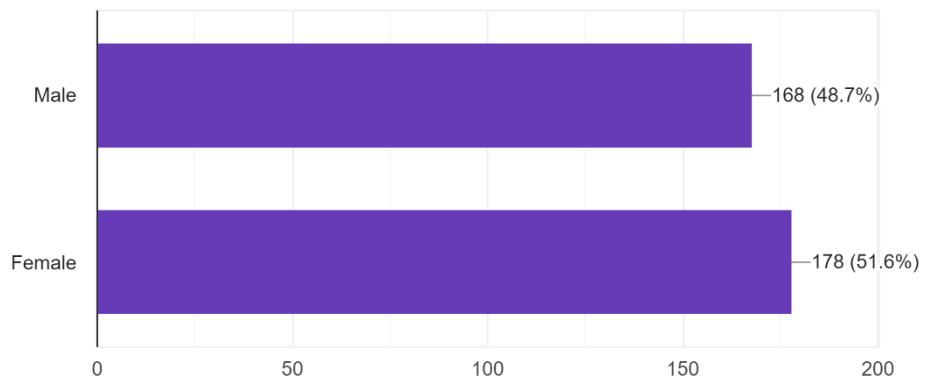
Conclusion

The Student Satisfaction Survey for the academic year 2023-24 at SCSVMV University provided valuable insights into the student experience. While there are areas where the university excels, particularly in the commitment of its faculty, there are also significant opportunities for improvement in infrastructure, curriculum, and practical learning opportunities. Implementing the recommended changes will help enhance the overall academic experience for students.

Student Responses

Programme	No. of Responses
B. Com	3
BE (ECE)	2
BE (Mechanical)	1
BE (Mechatronics)	2
BAMS	196
BBA	52
BCA	26
BE (CSE)	40
B.Sc (CS)	14
B.Tech (IT)	6
M.D	3

Gender

345 responses

Male — 168 (48.7%)
Female — 178 (51.6%)

Category

345 responses

Category	Count
General	132 (38.3%)
OBC/BC/MBC	164 (47.5%)
SC/ST	45 (13%)
Others	7 (2%)
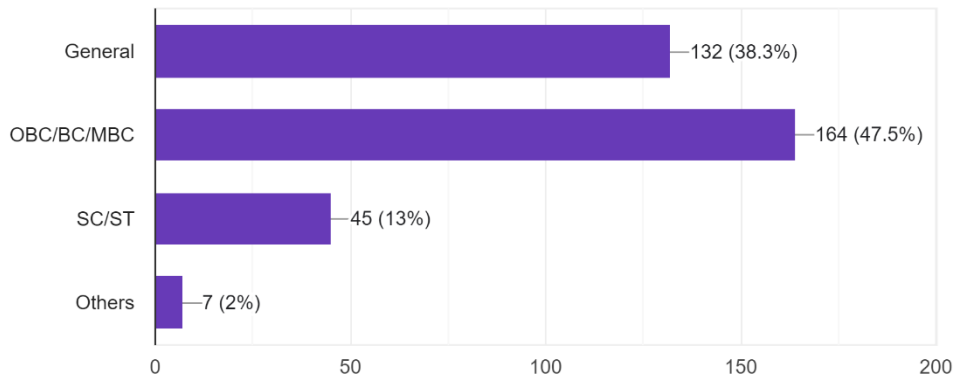
Nationality

345 responses

Nationality	Count
Hindu	8 (2.3%)
Good work for national	1 (0.3%)
	2 (0.6%)
INDAN	1 (0.3%)
	1 (0.3%)
	5 (1.4%)
INDIAN	21 (6.1%)
	1 (0.3%)
India	29 (8.4%)
	263 (76.2%)
Indin	1 (0.3%)
	1 (0.3%)
Tamilnadu	3 (0.9%)
	2 (0.6%)
indian	6 (1.7%)
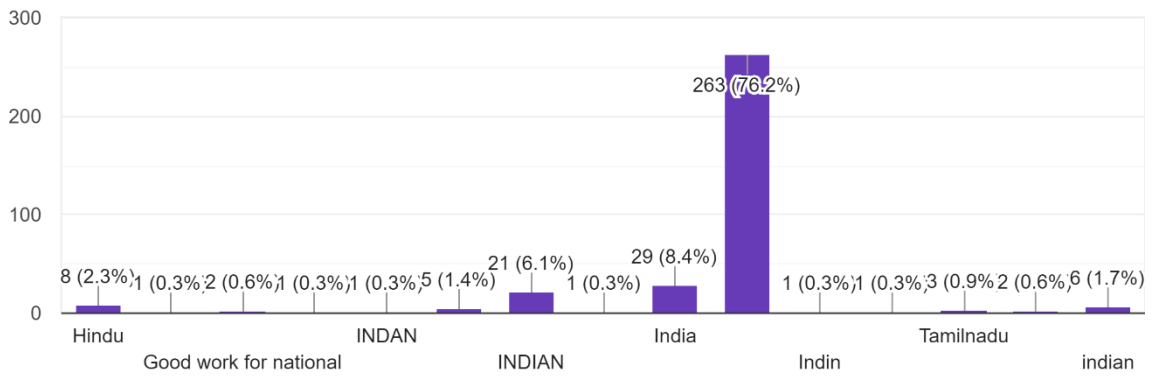
Year of Joining

345 responses

Year	Count
2020	83 (24.1%)
2021	37 (10.7%)
2022	86 (24.9%)
2023	142 (41.2%)
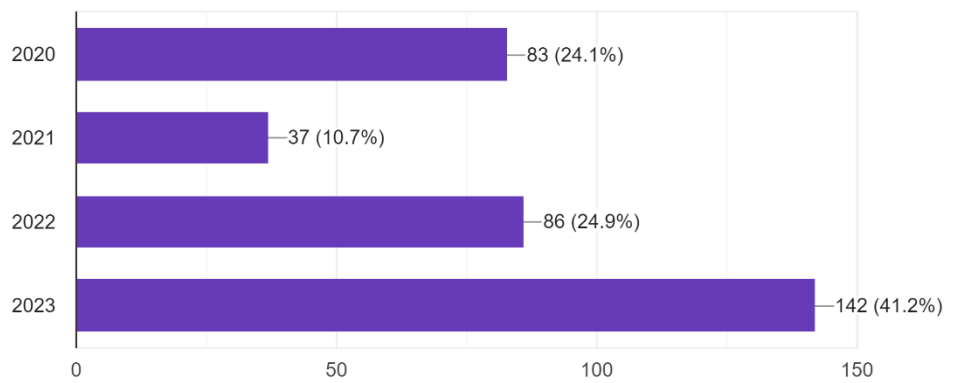
How much of the syllabus was covered in the class?
345 responses

- 85 to 100%
- 70 to 84%
- 55 to 69%
- 30 to 54%
- Below 30%

36.5%
9.9%
46.7%
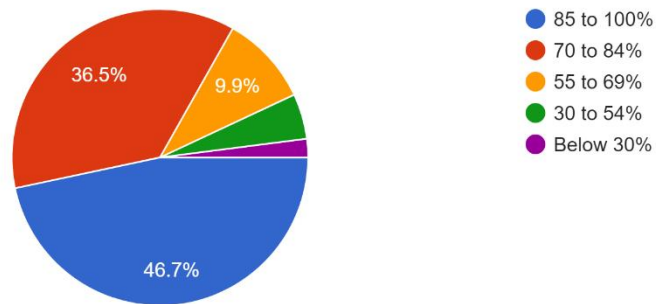
How well did the teachers prepare for the classes?
345 responses

- Thoroughly
- Satisfactorily
- Poorly
- Indifferently
- Wont teach at all

52.2%
44.1%
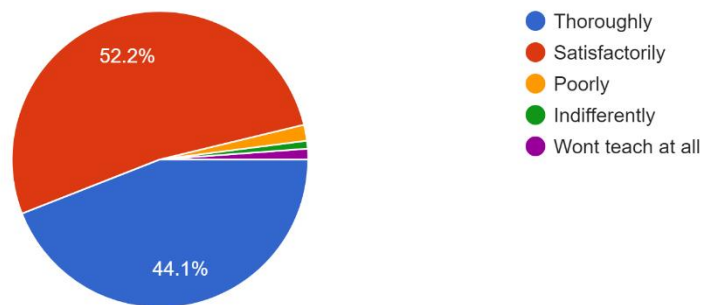
How well were the teachers able to communicate?
345 responses

- Always effective
- 3 – Sometimes effective
- Just satisfactorily
- Generally ineffective
- Very Poor communication

27.5%
14.8%
53.9%
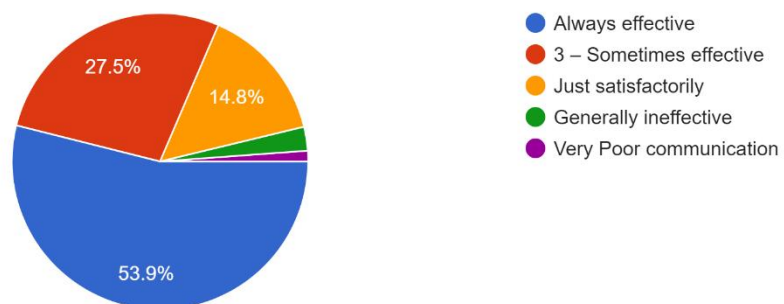
The teachers approach to teaching can best be described as

345 responses

- Excellent
- Very Good
- Good
- Fair
- Poor

44.1%
21.7%
28.7%
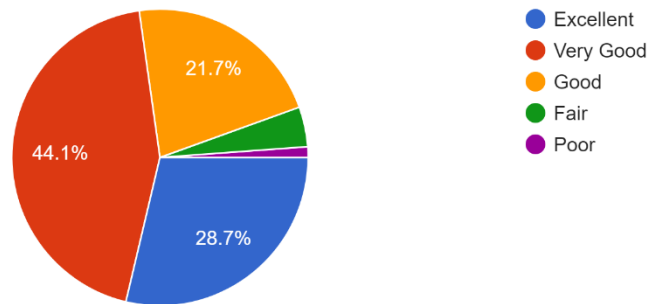
Fairness of the internal evaluation process by the teachers

345 responses

- Always Fair
- Usually Fair
- Sometimes unfair
- Usually unfair
- Unfair

39.7%
49%
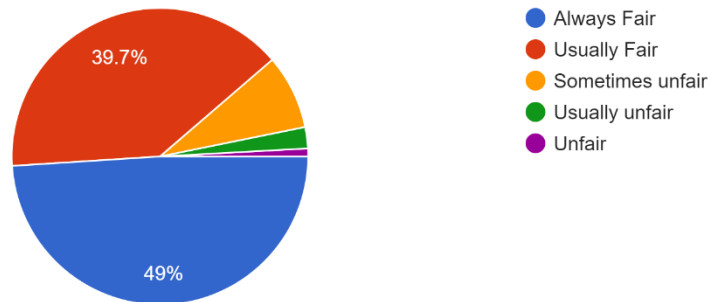
Was your performance in assignments discussed with you?

345 responses

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

43.8%
8.7%
42.6%
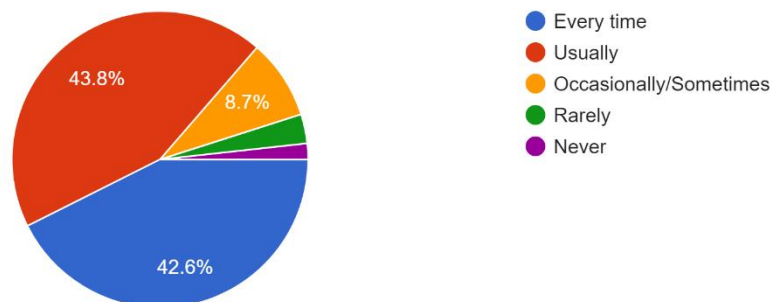
The institute takes active interest in promoting internship, student exchange, field visit opportunities for students

345 responses

- Regularly
- Often
- Sometimes
- Rarely
- Never

17.1%
13.3%
7.8%
31.3%
30.4%
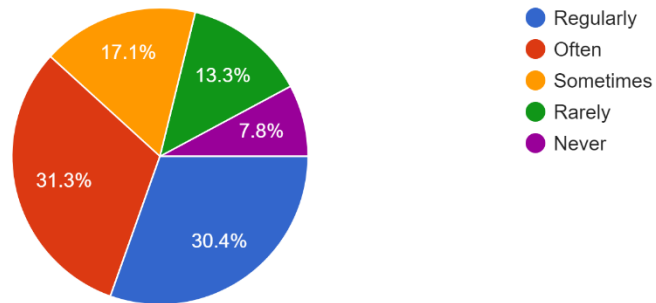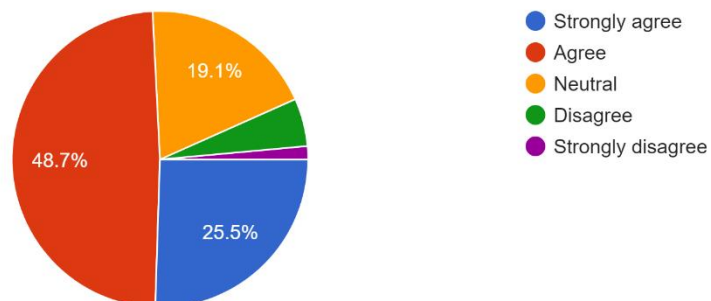
The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth

345 responses

- Significantly
- Very well
- Moderately
- Marginally
- Not at all

19.4%
48.1%
25.5%
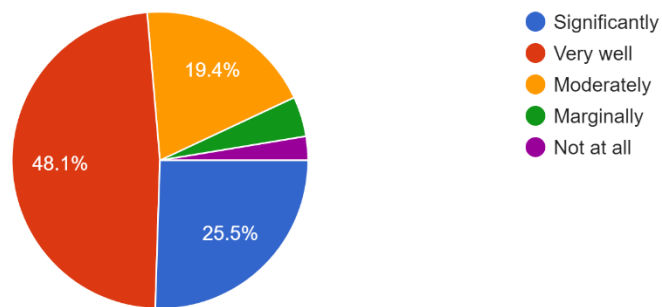
The institution provides multiple opportunities to learn and grow

345 responses

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

19.1%
48.7%
25.5%

Teachers inform you about your expected competencies, course outcomes and programme outcomes

345 responses

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

45.2%
10.7%
40.6%
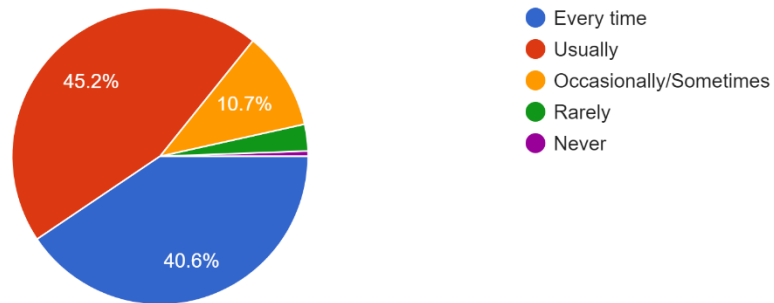
Your mentor does a necessary follow-up with as assigned task to you

345 responses

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

37.1%
49.3%
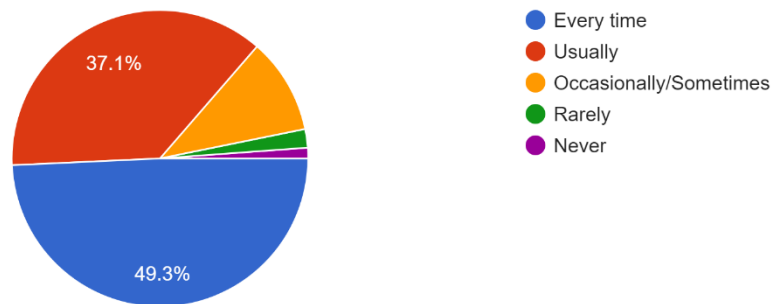
The teachers illustrate the concepts through examples and applications

345 responses

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

44.1%
9.9%
44.3%
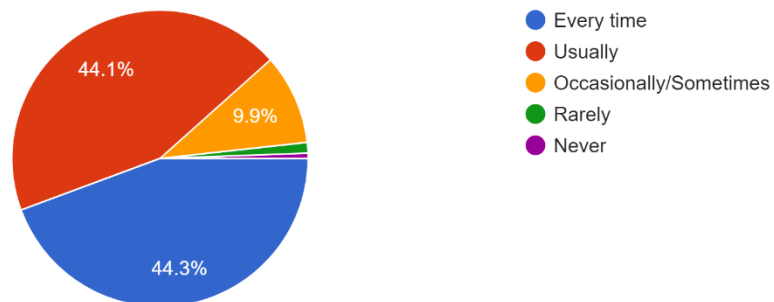
The teachers identify your strengths and encourage you with providing right level of challenges

345 responses

- Fully
- Reasonably
- Partially
- Slightly
- Unable to

42%

14.5%

37.1%
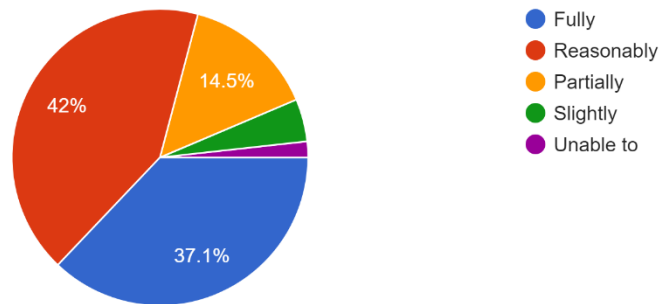
Teachers are able to identify your weaknesses and help you to overcome them

345 responses

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

14.8%

7%

41.4%

33.6%
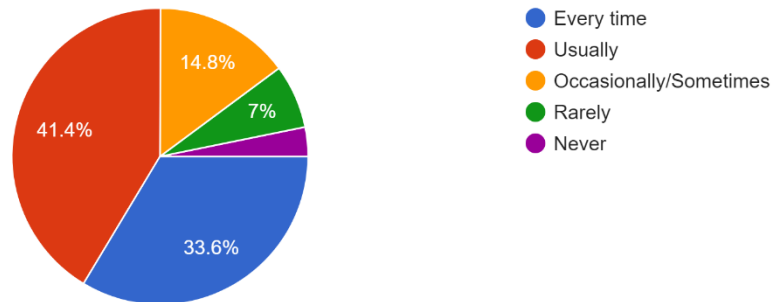
The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process

345 responses

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

16.8%

52.2%

28.1%
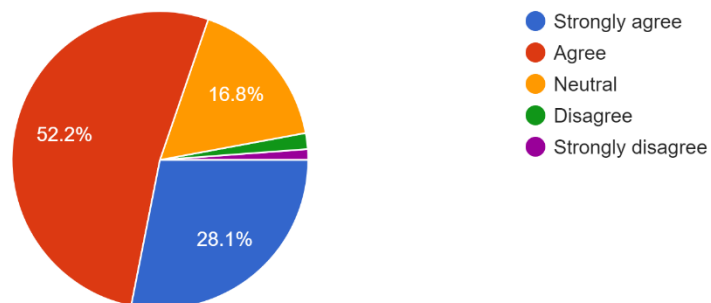
The institute/teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences

345 responses

- To a great extent
- Moderate
- Some What
- Very Little
- Not at all

49.9%
11.6%
33.3%

Teachers encourage you to participate in extracurricular activities
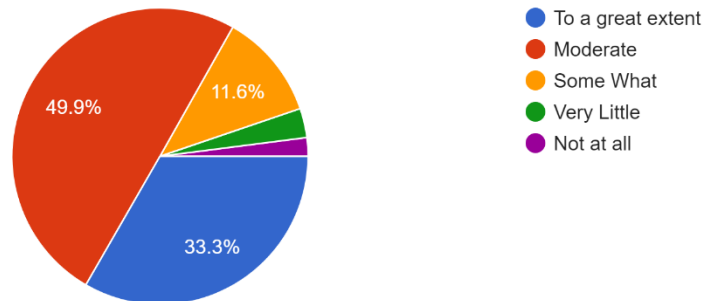
345 responses

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

46.7%
14.5%
35.1%
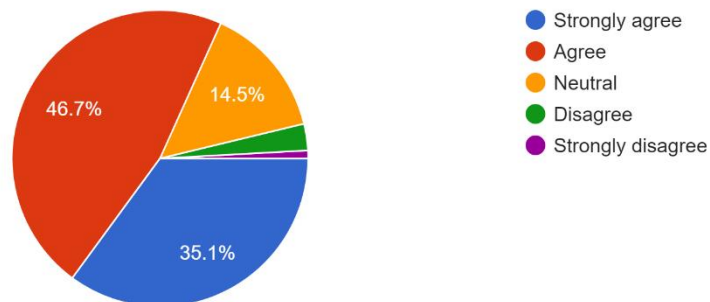
Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work

345 responses

- To a great extent
- Moderate
- Some What
- Very Little
- Not at all

48.7%
35.7%
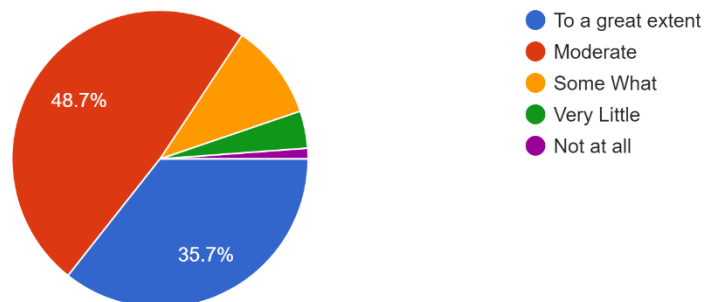
What percentage of teachers use ICT Tools such as LCD projector, Multimedia etc. while teaching

345 responses

- Above 90%
- 70 – 89%
- 50 - 69%
- 30 – 49%
- Below 29%

14.8%
40.6%
34.2%

The overall quality of teaching-learning process in your institute is very good

345 responses

Strongly agree	92 (26.7%)
Agree	200 (58%)
Neutral	53 (15.4%)
Disagree	9 (2.6%)
Strongly disagree	4 (1.2%)
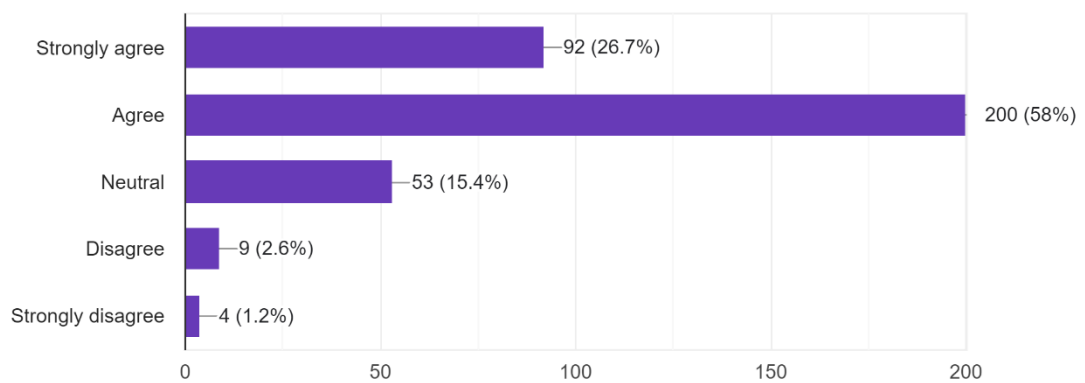
Give three observation/suggestions to improve the overall teaching-learning experience in your institution

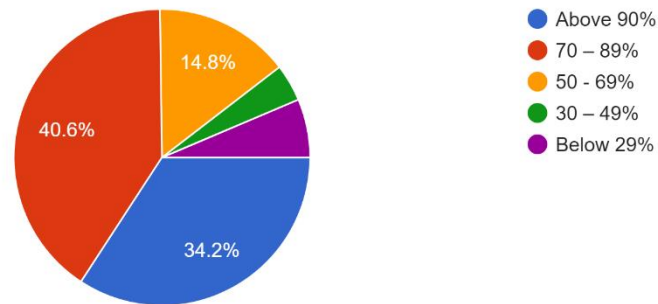| |
|---|
| A slower pace of teaching - slow enough to be able to write notes. Explaining concepts in detail Provides cases as examples for the better understanding of the topic |
| Good personal attention for all the students |
| 1.Power system Management using Solar and Stability of power systems Networks and To improve the Power station and how to minimize the interuptions using SCADA Systems easily identifications of faults occurred. |
| To provide Industrial Visit at once a Month |
| Smart classrooms and lab for every department will be more effective |

Visual Example, teaching excess information other than subject
The Teaching-Learning should be in English. Lecturers should interact with students
Upgrade the syllabus Improve the current faculties
Need good teaching for students
Always giving attention to Students
Keep silent mobile when class starts
Upgrade syllabus, change the computers latest version,
*Change the computers in lab because it is basic monitors which as old version and so laging so upgrade this.
*Improve to latest syllabus *Mainly to improve the lab systems to latest models *Food facility not available in department so distance to reach on break time *Poor and worst bike parking to be improved
Need more communication in english
Give good attention to students
Student should be listen the class properly
1.Teach more things
Nothing to say because they are so good at teaching
Improvise teaching skills for coding
Please make friendship with students and teacher
Use technology to teaching
1. Subject knowledge 2. General knowledge 3. Communication skill
Conducting communication skills, practical knowledge, seminars to the students
We can't do anything, that our fate
Don't show more attitude around student's
They need to improve communication skills
Should improve everything for enhancing quality character in every student
Don't show more attitude around students

Practical way of learning,smart classes soft skills as well as skill development to face the outer world is needed
I learned really well on class Some good experience a
Conduct monthly test for students and please take the class without unnecessary or unwanted stories and one more thing is cover tha portion fully because most of the teachers didn't complete the portion even they didn't complete half portion and in sem 2 one subject didn't take and that subject is main subject
Mam and sir is very good teaching
For BBA students make industrial visits for getting practicle knowledge
Please provide internships and Industrial Visit for BBA students also
Apart from theory more clinical exposure have to be taken care Should give aids for competitive examinations
Proper academic calendar More field visit
Suggestion More field visit More clinical exposure
It would be nice if they allow us for postings.
Allow posting
Ask more qn after finishing every topic Give as presentation Make us to study yogas
Can take persnol care on each student
Group discussion Seminar Inter college competition
To engage more regarding explaining clinical experiences or suggestions for starting clinical practice
Can be taught without ppts,
More clinical exposure, field visit and proper academic calendar
Kindly allow as for postings
Discussion about clinical practice
- video presentation
We need more exposure to outdoor seminars and clinical postings.

Encourage students to attend seminars and workshops.,
More clinical exposure More seminar Fundamental and basics of modern medicine
1.Overall teaching is satisfactory Require more exploration by field trip 2.posting and seminar.
We need more exposure to clinical postings.
Students should be allowed to attend seminar
Let us participate in seminar. Provide different visions after UG.
1.Students should be allowed to visit educational visits
Provide video based learning classes,Better to complete syllabus by January ending
More animated or clinical videos More practical clinical observations and training
Encourage educational trip, postings
Need more clinical visits and internships in other hospitals.
1) atleast a single visits can be included in a year (which is not usually done). 2) infrastructure should be need to taken care of (which needs significant care) 3)such environment can be given to students where there could open up thier problems (especially higher officials) which needs to be changed.
1. Field visits 2. Practical exposure 3. Interaction with other college batches
Need more exposure to clinical posting
1. Inclusion of more academic related seminars and tour programmes 2. More discussions on clinical cases. 3.Improve posting programmes to other colleges.
Medical college visit OP exposure Clinical exposure Aipgt model test
More OPD exposure, more medical college visits
Academic and teaching quality is satisfactory. Required more seminar and posting exposure.
More focused on slokhas than concepts More theory oriented than practicals

More exposure to clinical knowledge
More medical college visit, e learning, alpgmt pg exam preparation
Management is so poor they not give result on time. College road is so worst very much problem after rain in chennai mostly rain. There not more focus on clinincal more on slokas ..
1. Seminars and other visits related to academics could be permitted . 2. Practical methodologies regarding procedures and its demonstration can be improved . 3. Cases and its discussions can be improved .
1. Field or industrial visits 2. Practical exposure 3. Interaction with other college batches
Practical exposure, field / industry visits, interaction with other college batches
1. More practical classes 2. Instant decisions for any fest and permissions 3.make students solution program once a month
-Give more clinical Exposure - Requesting for clinical posting
Some faculties prefer Tamil language more which can be switched to English for better understanding of us
Needed more OPD exposure
Professors have a lot of practical experience and impart their knowledge in a way which is useful in the field.
1) Teachers can make us to go for outside college programs to know outside environment of ayurvedic field. 2) Teachers can help us by making class very enthusiastic by the way of taking class. 3) Teachers students can make communication improvement through management, so we can able to accommodate & work.
More exposure to patients and requesting to allow for seminars
More focused on learning only shlokas without proper explanation More theoretical classes than practical classes Procedures are not shown properly
1. Need of vedio lecture for better understanding 2. Need discussion after 1/2hr of class 3. Only need to ask meaning and understanding of sloka not mug up.
Teaching is already very good Little detail imaging can be provided Doubt sessions
More clinical experience can be given for the students.

Requesting for attending few seminars Requesting for clinical postings
To encourage educational trips and postings.
Video e-learning Medical college visits That's all
Practical learning methods, clinical learnings, application oriented studies
Help in improving academics Student friendly
After teaching a disease or any topic to observe in actual patient they should take us to OPD or IPD
To study and conduct in class itself
Excessive writing work which take a lot of time that gives less time to study
Infrastructure of institution, senior faculties, practical explanation and live experiences not just theory
Teacher should not force any student to do any activity if it not in our curriculum
Teacher should not put more pressure on student
Leave the students freee reduse all the slip test and note submission
Regular topic wise test conduction Repeated thorough reading Manual distribution
Students can be asked to read for first half of the period and write that topic for test for the rest of the period. It'll be easy to study for everything
More practical sessions would help in developing skills side by side
Ppt form Practically Clinically
More patiently Practical experience Field trips
● there should be monthly "test competition" after teaching particular syllabus which will increase student confidence for there exam and providing gift or prizes to Teacher and student which will surely encourage them more to study properly
Extra explanation should be there
1) Staffs could be more thorough with their syllabus. 2) The amenities in the college classrooms could be better equipped and properly sanitised. 3) The students should have a thoroughly regulated schedule for the IPD/OPD Visits.

Use of practical classess Industrial visits regarding subject Discussing questions that will be asked topic wise and how to answer the questions
There should be fully open library till 10 pm. Anatomy lab could be better. Exame paper pattern doesn't match the NCISM syllabus pattern.
Use of animation for teaching difficult concept
More clear explanation , patience , time management training
Food , canteen
The teaching somewhat should be pratical They should explain huge topics in a intrested way.
1.if some concepts can taken as much as we can visualise 2.some disease study can be put forward for common discussion to put of out different views
1. Sound system and smart boards are required in class. 2. Presentation are ineffective without interactive lectures. 3. More 3D models are required.
Inclusion of more clinical practise More practical hours More tests
1.we want nice quality white board 2.good quality sound system 3.we want backside fan
1)smart boards for teaching. 2)Good mic podium.
Teachers should be interactive Infrastructure should be good
More interactive with every students Encouraging and support
Smart board Sound system and podium
Sound system and smart board
It could be even more practical
Give more particle method of teaching
1.It will be great if mic's works. 2.It will be nice if a library hour is separately organised 3.Its nice if teachers share the PDFs they are teaching to students.

Case-base teaching Make an effort to interact and connect with each student Foster a positive social climate in the classroom
Clinical
Group discussion regarding patients, frequently visiting patients, medical camp
Teaching medium should be in English so that everyone can understand.
Learning and teaching experience areee very good.so no need to improve
All teachers are teaching very good they always gives us homework assignment and they also take weekly test
Teacher should able to motivate students,help in balancing their personal and studental life,should help in tackling students with their study issue rather than demotiving them
Teaching should be practical. Should Explain huge topics in intersting way.
Yes very good teaching , we can easily understand the concept . With examples clear concept they are explaining.
Teacher should be more interactive with the student apar from academically.
Sanskrit teaching can be improved
Practice questions and how to answer them in exam to get maximum marks
Practical application can be enhanced
More use of model digram in all fields
1.we want nice quality mic 2.good quality sound system 3. Latest new technology electronic board
In our institute the teaching is Good.when coming to other teachers they are not giving much explanation about their subject.they have to improve how to tell to students clearly and interestingly .
In this institute some teachers are teaching very nice.but other teachers are not explaining clearly.
In this institution teaching is good.but some teachers are not giving response clearly
Better lab equipment and practical lecture More interactive session
1 sound system 2 patient interaction 3 inclusion of more 3d models while teaching

Teachers should focused on giving emotional support to the students, should be more motivative rather than telling the weak points of students, should be more active for helping students to make motivative in balancing their personal and daily life
Communicative teaching Practical teaching and Labs should be more often. The way of teaching could be in more intresting way.
More practical lectures, Illustrated teaching and quality teaching instead of quantity teaching
1. Interactive sessions can be increased 2. Sloka meanings to be explained elaborately. 3. Visuals and videos can be included for more understanding.
1) More practical exposure 2) cognitive skills can be developed. 3) Frequent intraction with patients .
Sound system and smart board
Teaching in english Encouraging students in studies
Teacher should take class on English medium so everyone can understand easily
By seeing clinical patients, group activities and visiting other hospitals
Topic should be explained with example
More communicative teaching.
Make learning more interactive
Satisfied with teaching But it could be even more practical
Sound system and smart board
Teachers should be more interactive with the students apart from academically. College should improve their infrastructure quality.
1.it will be better if teachers put the ppt's they use to teach on Google classroom. 2.it will be good if mic works 3.its great to teach classes using ppt.
College should allow for Seminars
Conducting more events to acknowledge students about opportunities in current industries.
Utilize the latest technology Update the syllabus Interactive with each and every student
There are some teachers who are of no use (technically)but are student friendly. Find them and replace them good ones.I can't mention their names.

Give the advanced education .
Need more knowledge about trending topics which can be helpful for students while doing a job.

Create more awareness about other courses more than CSE courses since all other courses will have more scope.

- Please Give time for doing extra courses
  from outside
- Please at least provide leaves for internship
- Please repair labs in all departments, it is so
  difficult to understand the working of
  machine in experiment without machines in
  lab

More than concentrating on marks , the skills development should be thought, communication between teachers and students to be improved

Please complete the whole syllabus.. it's been really really difficult for this semester.. we struggled a lot

Can give more importance and different way of teaching techniques

1. Teaching every topic related to subject, to the practical or real world applications. The sharing of ppt or pdf can be helpful, but real hands-on experience or viewing the learnings in practically or virtually creates enthusiasm and improves understanding concepts easier.
2. Teaching the equations or derivations or theories by clearly making the students to practice the theories or derivations from the basics or roots.
3. Making the students to deal with the real- world challenges in their skilled way or techinically strong fields, by teaching them about the topic and providing challenges.

Should allow to use Technologies inside the classroom.

Lectures are interactive in learning and leading students

Something grabs our attention throughout the class , high pich voice while explaining

class management
being more friendly with students
studyhours

study hours
teaching method
communicate with students

teachers should take classes louder

encourage active learning

Include Block Chain Technology honours in Curriculum

1.Teaching is good.
2.Usage of projector should be more to understand concepts.

Giving more examples to students

No need of suggestions perfect

1.implementing learning experience with real world situations 2. Approaching firstly through basic fundamentals instead of running with the subject. 3. Expandable, elaborate the topics in depth when required.
Give some examples while teaching lesson
You are always correct .. no need of suggestions from my side .
Need more exploring of studies and field trips to learn things.
Infrastructure needs improvement to provide for staff and student needs, better coordination for campus wide events, and involvement with more practical activities closer to campus
Functioning quality control lab and training , overall improvement in infrastructure structure of the laboratories (pharmacy), Posting exposure in respective fields
1.Teachers can conduct group discussions more often for better understanding of concepts. 2. Case discussions should be more often.