



**Parvathi
Viswanathan**

25+ years of Technology and Business consulting expertise with industry leaders like Capgemini, Bank Of America, Sapient Corporation, American Financial Group and Titan Industries.

Led transformations spanning launch of businesses & practices, technology reinvention, process reengineering, global delivery and setup of resident IT capability centers.

Global work exposure spans US, UK , Canada and India.

As Independent Director & Strategic Advisor on Global Delivery, Parvathi has designed and implemented transformation programs to help enterprises meet their business, technology and operations excellence goals.. Portfolio includes:

- Program leadership and governance for digital transformation initiatives for Mahindra Finance
- Global Delivery Transformation for Delta Airlines:
 - Business Performance Acceleration with best-in-class technology solutions at optimal cost.
 - Delivery Partner Performance benchmarking and Risk/Compliance Governance.
 - Global Delivery Network with Service Providers and Resident capability centers.

Prior Career

Vice President – Cap Gemini	Senior Vice President – Bank of America Meryll Lynch	Program Manager – Sapient Corporation
Delivery transformation and excellence, accelerate financial performance, enable people development and strategic innovation.	<p>Led the Third-Party Management program for the Bank’s Global Delivery Center of Expertise with best-of-breed partners operating across North America, EMEA, APAC and LATAM regions providing IT Services.</p> <p>Implemented integrated delivery between Third party vendors and Bank’s GCC: BA Continuum.</p>	<p>account management and business transformation with technology solutions for clients from North America and UK such as Sony Electronics, Royal Mail, Opodo</p> <p>Built Sapient Testing Services practice covering Go-to-market strategy, Capability and skill definition, Talent acquisition and Hiring.</p> <p>Led Sapient’s Global Risk Management team - internal advisory assessing engagement across geographies, domains and services measuring Delivery health and Risk rating. Assessment covers Cost, Profitability, Quality, Resource management and alignment to customer goals.</p>

Expertise

- **Business and Information Technology strategic planning** – development and execution; Captive IT strategies; IT enabler of competitive differentiation and operational improvement, IT performance management, Risk management, Ops & Tech strategy development, process re-engineering
- **Global sourcing frameworks and delivery governance** – Vendor Relationships and Contract Management; Offshore Outsourcing Strategies and Models; Strategic Alliances and Change Management; Risk Management
- **Large scale Program Management**, spanning Application Development & Maintenance / Package Procurement & Customization – Delivery – Relationship Management; Budget Oversight and Cost Structure Optimization; Finance and P/L; Team Development, Recruitment, Retention
- **Technical Foundation** – Prevalent methodologies, processes, techniques, tools spanning software estimation, development, project & program management; Technology Architecture and Integration

Education & Industry Body Affiliations

- Bachelors Degree: Computer Science & Computer Applications – Avinashi Lingam (Deemed University), India – Class of 1993;
- Executive Masters: General Management for IT Executives - Indian Institute of Management, Bangalore, India – Class of 2008
- MEMBER: Steering Committee FICCI (Federation of Indian Chamber of Commerce & Industries) Ladies Organization