



**Sridhar
Guru**

30+ years of experience specialized in Financial Services technology & operations. Held successful Tech leadership roles (including 8 years in regional / group CIO positions) with ANZ, American Financial Group, Bank of America, Barclays & State Bank of Mauritius.

Led transformations spanning launch of businesses & practices, technology reinvention, process reengineering, operations day-1 for M/A transactions, global delivery and setup of resident IT capability centers.

Global work exposure spans US, UK, UAE, Africa, India, Australia & New Zealand.

As Independent Director, Executive Coach & Management Advisor, he has delivered on empowered mandates for business, technology & operations performance acceleration. Portfolio includes:

- Technology Transformation advisory & Global Delivery for a large American airline.
- Post-launch operations & technology stabilisation & steer for full-scale retail & commercial bank in India
- Setup & launch a Small Finance Bank for a top-10 micro-finance institution that was accorded SFB license. Focus on products & services, operations & shared services, technology, operational risk, corporate structure & franchise.
- Setup of a Digital Products Subsidiary for a leading B2B FX treasury risk management company operational for 25+ years with 750+ active corporate relationships
- Digital Blueprint and Tech Gen-2 for a leading digital NBFC, backed by one of the largest private equity funds in the region and eminent bankers

Prior Career

Group CIO for State Bank of Mauritius	Regional CIO (Global Retail and Commercial Banking) for Barclays Bank	SVP & Head of IT Global Delivery (India) for Bank of America	Director for FS & Insurance Practice for American Financial Group	Delivery Leader for Institutional & Business Banking at ANZ
Multi-year group-wide strategies including Business – Process – Technology transformation spanning banking, non-banking, group re-structure, shared services centralization, risk management & channel enrichment - linked directly to the group's medium-to-long term regional & domestic growth aspirations.	Technology capability from ground-up catering to all global retail & commercial banking business-lines, to support the fastest growing business franchise in the region. Key technology mandates across Emerging Markets. Nominated among top-6 global technology leaders globally, and consequently led the Global Innovation Council for the bank	India IT delivery for all US lines of business. Business case and program mandate to setup captive IT initiative. Recognized with the Chairman's award for efficiencies championed	IT strategic plans to expand external business, including enrichments to Technology & Operations Delivery program. Operations day-1 program for M&A transactions	Global delivery adoption strategy & execution for Institutional & Business Banking technology, eventually managing its digital spine

Transformations at-a-glance

- Setup Small Finance Bank for an Indian microfinance institution – technology, operations, shared services, front-mid-back-office functions, products, corporate structuring & branch footprint
- Setup Global (tech) Delivery capability including services partners & resident capability center for an American Airline – spanning channels, tech ops, revenue management, analytics, cloud & digital transformation objectives
- Technology re-platforming & business transformation (global shared services, expansion to 7 countries, Basel III risk practices) for a full service African Bank
- Conceptualized, developed & championed mandate to setup Global (tech) Capability Center for an American Bank – extending from managing services partnerships with tier-1 providers globally
- Tech blueprint for a disruptive Indian NBFC indexed on digital customer & franchise experience, advanced analytics & rapid products / channels expansion – backed by marquee PE & eminent bankers
- Stabilize operations & technology for full service scheduled commercial bank with countrywide presence – spanning assets, liabilities, debt, trade, cash, treasury, cards & payments products & service lines
- Setup tech function for a European bank to implement end-to-end technology platform for retail & commercial banking and supported rapid rollouts to 14-country Emerging Markets franchise
- Developed & led consulting engagement strategy with partner firms for a large American insurance company – spanning management consulting, business process re-engineering & IT delivery for straight-through-processing, unified claims management, policy administration & re-insurance

Expertise

- **Business and Information Technology strategic planning** – development and execution; Captive I IT enabler of competitive differentiation and operations improvement, IT performance management, Risk management, Ops & Tech strategy development, process re-engineering
- **Global sourcing frameworks and delivery governance** – Vendor Relationships and Contract Management; Offshore Outsourcing Strategies and Models; Strategic Alliances and Change Management; Risk Management
- **Large scale Program Management**, spanning Application Development & Maintenance / Package Procurement & Customization – Delivery – Relationship Management; Budget Oversight and Cost Structure Optimization; Finance and P/L; Team Development, Recruitment, Retention
- **Technical Foundation** – Prevalent methodologies, processes, techniques, tools spanning software estimation, development, project & program management; Technology Architecture and Integration

Education & Industry Body Affiliations

- Bachelors Degree in Computer Science Engineering – Karnatak University, Dharwar, India – Class of 1993; Executive Masters in International Business – Indian Institute of Foreign Trade, New Delhi, India – Class of 2006
- MEMBER: Association of Professional Engineers, Scientists and Managers of Australia <http://www.apesma.asn.au>; Computer Society of India <http://www.csi-india.org>